

To Our Patients:

On behalf of the physicians and staff of The Vitale Institute of ENT and Plastic Surgery, I would like to thank you for choosing one of our practitioners to care for your health. As you may be aware, the rapidly increasing costs of medical liability insurance has contributed greatly to the rising cost of health care and has forced many physicians to limit their practice, or leave the state of Florida to practice in other states that have more affordable professional liability insurance. This state of affairs seriously threatens the long-term access by Florida citizens to medical care, especially in some specialty areas such as Otolaryngology and Plastic Surgery. Many specialists who continue to practice in Florida are currently unable to afford professional liability insurance and they are practicing without malpractice insurance coverage.

In order to offer the liability coverage that you as our patient deserve, The Vitale Institute, P.L. in partnership with our professional liability insurance carrier, First Professionals Insurance Company (FPIC) offers a binding arbitration program to settle all professional liability claims. Through this arbitration program, you, as well as our physicians, will benefit from a more prompt and efficient method of claims settlement in the unlikely event that such a claim is necessary.

You will learn about this program at your upcoming visit or you may visit our website at [www.vitaleinstitute.com](http://www.vitaleinstitute.com) and click on the patient info page. By choosing to access this information online, you will save time at your next visit, during which we will ask you to confirm that you have reviewed this information and that you approve of its approach.

All of us here at the Vitale Institute, P.L. look forward to a continuing and long term relationship with you.

Sincerely,



Paul DiPasquale, D.O. FAACS  
Medical Director

**Dr. Paul D. DiPasquale D.O., F.A.A.C.S**  
*Board Certified Otolaryngology, Facial Plastic Surgery*  
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